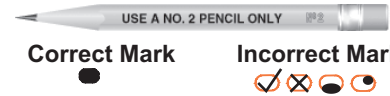


# Safety Climate Survey

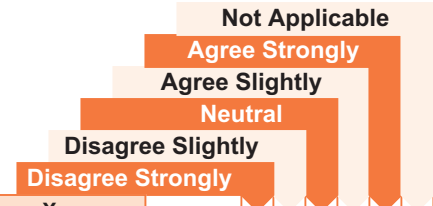
## MARKING INSTRUCTIONS

- Use number 2 pencil only.
- Erase cleanly any mark you wish to change.



Mark Reflex® forms by NCS Pearson MW245408-1 654321 ED99 Printed in U.S.A.

**Part 1.** Please answer the following items with respect to your specific unit or clinical area. Choose your responses using the scale below:



A	B	C	D	E	X	
Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable	
1. The culture of this clinical area makes it easy to learn from the mistakes of others.						(A) (B) (C) (D) (E) (X)
2. Medical errors are handled appropriately in this clinical area.						(A) (B) (C) (D) (E) (X)
3. The senior leaders in my hospital listen to me and care about my concerns.						(A) (B) (C) (D) (E) (X)
4. The physician and nurse leaders in my area listen to me and care about my concerns.						(A) (B) (C) (D) (E) (X)
5. Leadership is driving us to be a safety-centered institution.						(A) (B) (C) (D) (E) (X)
6. My suggestions about safety would be acted upon if I expressed them to management.						(A) (B) (C) (D) (E) (X)
7. Management/Leadership does not knowingly compromise safety concerns for productivity.						(A) (B) (C) (D) (E) (X)
8. I am encouraged by my colleagues to report any patient safety concerns I may have.						(A) (B) (C) (D) (E) (X)
9. I know the proper channels to direct questions regarding patient safety.						(A) (B) (C) (D) (E) (X)
10. I receive appropriate feedback about my performance.						(A) (B) (C) (D) (E) (X)
11. I would feel safe being treated here as a patient.						(A) (B) (C) (D) (E) (X)
12. Briefing personnel before the start of a shift (i.e., to plan for possible contingencies) is an important part of patient safety.						(A) (B) (C) (D) (E) (X)
13. Briefings are common here.						(A) (B) (C) (D) (E) (X)
14. I am satisfied with availability of clinical leadership (Please respond to all three): <b>Physician</b>						(A) (B) (C) (D) (E) (X)
<b>Nursing</b>						(A) (B) (C) (D) (E) (X)
<b>Pharmacy</b>						(A) (B) (C) (D) (E) (X)
15. This institution is doing more for patient safety now, than it did one year ago.						(A) (B) (C) (D) (E) (X)
16. I believe that most adverse events occur as a result of multiple system failures, and are not attributable to one individual's actions.						(A) (B) (C) (D) (E) (X)
17. The personnel in this clinical area take responsibility for patient safety.						(A) (B) (C) (D) (E) (X)
18. Personnel frequently disregard rules or guidelines that are established for this clinical area.						(A) (B) (C) (D) (E) (X)
19. Patient safety is constantly reinforced as the priority in this clinical area.						(A) (B) (C) (D) (E) (X)

Have you ever completed this survey before?     Yes     No     Don't Know

## BACKGROUND INFORMATION

### Job Position: (mark only one)

- |   |  |   |
|---|--|---|
| <input type="radio"/> Attending/Staff Physician               | <input type="radio"/> Registered Nurse           | <input type="radio"/> Dietician             |
| <input type="radio"/> Fellow Physician                        | <input type="radio"/> Nurse Manager/Charge Nurse | <input type="radio"/> Support Associate     |
| <input type="radio"/> Resident Physician                      | <input type="radio"/> LVN                        | <input type="radio"/> Medical Administrator |
| <input type="radio"/> Pharmacists                             | <input type="radio"/> Respiratory Therapist      | <input type="radio"/> Other: _____          |
| <input type="radio"/> Technicians (e.g., EKG, Lab, Radiology) | <input type="radio"/> PT/OT/Speech               |   |

**Today's Date:**  
Month and Year

Month	Year
0 0	0 0 0 0
1 1	1 1 1 1
2 2	2 2 2 2
3 3	3 3 3 3
4 4	4 4 4 4
5 5	5 5 5 5
6 6	6 6 6 6
7 7	7 7 7 7
8 8	8 8 8 8
9 9	9 9 9 9

### Experience in Position:

- less than 6months     6 to 11months     1 to 2yrs     3 to 7yrs     8 to 12yrs     13 to 20yrs     21 or over

### Experience in Specialty:

- less than 6months     6 to 11months     1 to 2yrs     3 to 7yrs     8 to 12yrs     13 to 20yrs     21 or over

### Experience in Organization:

- less than 6months     6 to 11months     1 to 2yrs     3 to 7yrs     8 to 12yrs     13 to 20yrs     21 or over

Age:     less than 30     30 to 34     35 to 39     40 to 44     45 or over

Unit (please write in title and/or location): \_\_\_\_\_

Thank you for completing the questionnaire - your time and participation are greatly appreciated.

PLEASE DO NOT WRITE IN THIS AREA



# SERIAL