

**1. Quality and Safety**

Goal: To prevent negative patient outcomes including sentinel events

**2. Employee Satisfaction**

Goal: Maintain at or below 10% hospital vacancy rate

Goal: Exceed National database score

Goal: Maintain at/or below 17% employee turnover rate

**3. Educate Health Professionals**

Goal: Mastered Prepared nurses at UTHCPC will provide collaborative clinical rotations for at least three schools

Goal: Enhance the overall clinical experience of the nursing students by maintaining at or above 4.0 rating on the Nursing Student Post Clinical Surveys.

Goal: Enhance the overall clinical experience of pharmacy students by maintaining at or above 4.0 ratings on the pharmacy students post clinical survey.

Goal: Recruit and hire at least 3 students from the participating nursing schools per year.

Goal: Train eight psychology students sixteen hours per week

Goal: Serve as an internship site for pharmacy students for at least 25 students in FY 09.

**4. Service Expansion (Expand outreach services for children)**

Goal: Provide mental Health Services for at least two (2) new agencies within Harris County.

**5. Fiscal Responsibility**

Goal: Achieve 2% margin before capital.

Goal: Zero dollars in categories over 180 days.

Goal: Reduce net account receivable to 180 days by the end of the fiscal year.

**Improve Access to Care**

Goal: To provide services for at least 10 uninsured children and 60 insured children with the South Region of HISD at Grimes Elementary School.

**Seek and Apply New Knowledge**

Goal: To provide three research lectures during FY 09

Goal: To submit 3 research articles for FY 09 and share with staff

Goal: To develop a new research project associated with UTHCPC outreach endeavors.

**Financial Stability**

Goal: Increase to two (2) new contracts FY 09